TWE SETVICE



EXPERT UNIFORM / PPE / CLOTHING & FOOTWEAR **ISSUANCE MANAGEMENT!**

- ✓ PPE / SAFETY **APPAREL**
- **✓** UNIFORMS
- **✓** CLOTHING
- **✓** FOOTWEAR
- **✓ ISSUANCE MANAGEMENT**

SPECIALSISTS -**TAILORED UNIFORMS** MANAGEMEN



EXPERT UNIFORM / PPE / CLOTHING & FOOTWEAR ISSUANCE MANAGEMENT?

- * TIRED OF HAVING TO MANAGE EVERY LITTLE ASPECT OF YOUR UNIFORMS / PPE ISSUANCES?
- * WANT A PROVIDER WHO CARES & PROVIDES SERVICE AND UNDERSTANDS WHAT YOU REQUIRE?
- * WANT A PROVIDER WHO GET'S IT RIGHT AND TAKES AWAY THE HEADACHES?
- * WANT A PROVIDER WHO OFFERS UNMATCHED SERVICE AT THE RIGHT PRICE & DELIVERS IT CONSISTENTLY?

ALLENS INDUSTRIAL CAN HELP!

The ALLENS "True Service" Difference ----- OUR OFFER!

- We TAKE THE WORK AWAY whilst providing our CLIENTS FULL CONTROL
- Fully flexible, TAILORED SOLUTIONS to meet your needs
- We cater for ONE EMPLOYEE to ONE THOUSAND EMPLOYEE issuances
- DEDICATED UNIFORMS DEPARTMENT devoted solely to uniform processing
- DEDICATED UNIFORMS STAFF that provide you a reliable, informed contact point
- A dedicated CIMS CLOTHING ISSUE MANAGEMENT SYSTEM to ensure accuracy and quick turnaround
- OVER 20 YEARS EXPERIENCE in the industry and in the provision of uniforms and PPE issuances
- Over 400 square meters of dedicated UNIFORMS PROCESSING space
- EXPERT PRODUCT KNOWLEDGE & ADVICE
- All the BIG NAME QUALITY BRANDS and EXTENSIVE RANGE
- DIRECT DISTRIBUTION of brands ensures extremely COMPETITIVE PRICING
- Repeat checking measures to ENSURE ACCURACY OF SUPPLY
- ON SITE MANNED FIT-OUTS tailored for shift changes
- FIT-OUT RANGES PROVIDED for long term fitting
- CUSTOMISED ORDER FORMS for easy order placement
- DATABASING OF EMPLOYEE SIZES for historical information and ease of re-ordering
- TAILORED RANGE PLANS for ease of reference
- Weekly **ORDER STATUS REPORTS** for work in progress
- CUSTOMISED DELIVERY & DISTRIBUTION methods
- TAILORED INVOICING to suit our CLIENTS' PURCHASING SYSTEMS
- On call **USAGE REPORTS** for costing analysis
- Weather proof INDIVIDUAL PACKAGING
- Tailored bulk PACKAGING IN ALPHABETICAL ORDER or CREWS/SHIFTS
- Catering for BULK ANNUAL ISSUES, NEWSTART ISSUES, FAIR WEAR AND TEAR
- COMMITMENT TO STOCK ON THE SHELVES to meet our customers' needs
- Provision of ARTWORK, SAMPLE LOGOS AND SAMPLES whenever required

The following pages show the 3 steps we follow to making our Client's Uniform/PPE Issues:

✓ HASSLE FREE

✓ ACCURATE ✓ ON-TIME

✓ AT THE RIGHT PRICE

Allens is recognised for its long standing, expert provision of uniforms / PPE / clothing and footwear issues to small, medium and large corporations including mines throughout Queensland and NSW. With countless years of experience, Allens has established it CIMS – Clothing Issue Management System, to ensure the highest accuracy and quickest turnaround times within the safety supply industry. Allens is proud of its expertise in this field.

STEP 1

PRODUCT / RANGE:

Whether you require a consistent, dynamic look – a corporate appearance - or **Australian Standards** approved high visibility uniforms – ALLENS can assist you from choice of range and assistance with artwork, right through to delivery of your uniforms.

With our countless years of experience, access to all brands and expert product knowledge, our team can assist you in choosing the correct apparel, look, and colour of garments, to the suitable specifications you require!

A. WHAT our clients **WANT** employees to wear:

- Corporate Colours:
 - o Polos
 - o Corporate Wear
 - o Coloured Work Wear
- Corporate Branding:
 - o Logos & Artwork
 - o Embroidery
 - o Screen Printing
 - o Digital Printing

Did You Know? We offer custom taping of garments!

Did You Know?

We cater for all sorts of industry requirements from Open cut and Underground mining to Arc Safe Apparel for the Electrical Industry!

Did You Know? That Embroidery is priced on the number of stitches so the number

of colours doesn't matter!

B. WHAT our client's NEED employees to wear:

- Hi Visibility Work Wear
 - o Hi vis Polos
 - o Hi Vis Work Wear
 - o Hi Vis Winter Jackets
 - o Safety Footwear
 - o Wet Weather Apparel
 - o Mines Rescue Apparel
 - o Fire Retardant/Arc Safe Apparel
- Personal Protective Equipment
 - o Logoed Hard Hats
 - o Safety Eyewear
 - o Gloves and Glove Clips

Allens offer an endless range of brands of work wear, corporate wear, polos and casual wear as well as safety footwear to meet your every need!

We have hundreds of styles and colours to choose from including polos, business shirts, corporate suiting and trousers as well as jackets, available for both men and women!

Allens offers all types of corporate branding to ensure your Company Name and/or Logo stands out. We cater for all artwork needs from sample images and stitch out of logos to assistance in the design and colour of your logo!

C. Additional Issuance items often include:

- Socks
- Safety Caps
- Gloves
- Glove Clips
- Safety Glasses
- Ear Muffs or Ear Plugs
- Thermals & Beanies
- Crib Box and/or Flasks
- First Aid Kits & Leathermans
- Promotional Polo Shirts
- Promotional Caps
- Promotional Items Stubby Coolers, Bags, Tote Bags

Allens are SAFETY APPARREL AND PERSONAL PROTECTIVE **EQUIPMENT SPECIALISTS and couple all the major brands at** competitive pricing. We can assist you in selecting your requirements in line with Australian Standards

We have a complete range of Safety footwear including Steel, Alloy and Composite cap boots and shoes for all industries. We also have Ladies footwear, Metguard Boots, Fire Rescue Boots, Underground Mining Boots and much more.

We can have your helmets pad printed with your logo and can even pack all your employee's safety eyewear, headwear and gloves with their individual issuance should you require this.



































STEP 2 ISSUANCE BASIS / APPROACH:

Once our clients PRODUCT RANGE PLAN has been selected, Allens then caters for all approaches to "When" a client issues uniforms to their employees?

The below methods or mix of methods are used by many of our clients and Allens Industrial caters for every approach.

1. New Start Issuances – for new employees just starting

- Simply place your order on Allens using a customised order form and supplied range plan along with a fitting guide or size range, and in 5-10 working days your employee's issuance can be delivered to any location you require in Australia.
- Often this includes shirts, trousers, jacket and footwear and can be spec'd to include a socks, thermals, hard hats, safety glasses and much more.

2. Annual Issuance – for existing workforce – can be based upon

Annual "Bulk" Issuances - where uniforms/ppe are provided annually regardless of condition - often in line with EBA'S. Anniversary Start Date Annual Issuances – as per Annual Bulk Issuance but across the year dependent on employee start date. Fair Wear and Tear Issuances - where uniforms/ppe are replaced when old, lost or failed

3. Replacement Issuances – Uniforms as required by existing employees

Uniforms issued on a "as required" basis to existing employees.

STEP 3

METHOD & PROCESS:

Once the product range and issuance basis has been decided, the final step is to establish the method and process our clients' prefer for:

- FITTING
- ORER PLACEMENT & RECORDING
- PACKAGING SEQUENCE
- DISTRIBUTION METHOD
- INVOICING

FITTING: ACCURATE ESTABLISHMENT of CORRECT SIZES / STYLES / QUANTITIES for employees is critical, and ensures exchanges of uniforms are kept to a minimum. To assist in this process and ensure accuracy of source data, Allens offers & promotes the following:

- a. Onsite Fit-outs: we offer full product size ranges and manned fit-outs provided by Allens staff to ensure accuracy and expert sizing quickly with minimal fuss. (see images RIGHT)
- b. Fitting Range Provided: we offer fit- out ranges to be left with you so that employees can fit out on a casual basis at work.
- c. Local Fitting Agent: we appoint local stores to act as our agent and provide them a full fit- out range so that employees can go to the agency in their leisure to be fitted out.











ORDER PLACEMENT & RECORDING:

ACCURATE RECORDING OF STYLE, SIZE, QUANTITY AND EMPLOYEE DETAILS ensures accuracy of supply, happiness of employees and accuracy of historical data for ease of re-order:

Allen's offers TAILORED ORDER FORMS/VOUCHERS AND

RANGE PLANS to make order placement easy and accurate. These order forms are then coupled with the chosen 'fitting" option as per below:

- a.Onsite Fit-out: Allens fits and completes custom order forms / vouchers based on entitlements for each employee
- **b.Fitting Range Provided:** Client simply forwards completed order forms when ready either individually or in batches
- c.Local Fitting Agent: Employee obtains style code and size from fitting agent and returns with tailored order form to client whom approves order and forwards to Allens

Allens will tailor and provide customised order forms and range plans for each client dependent upon their needs. Beside are examples of order forms and range plans.



PROCESSING:

Whilst rarely seen by our clients, this is where Allens dedicated and segregated department for processing of uniforms orders comes into play.

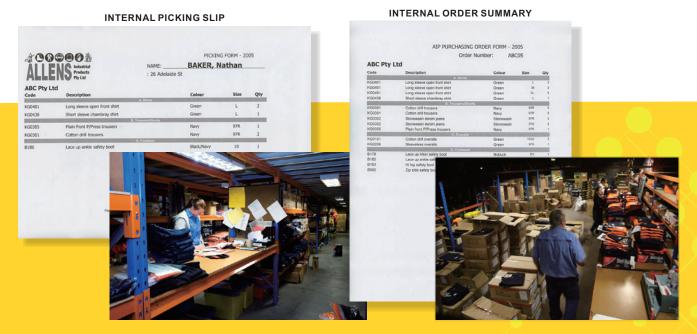
DEDICATED UNIFORMS DEPARTMENT: Due to the large amount of value adding and repeated handling required to process uniforms, Allens segregates the processing of its uniform orders from mainstream general orders to ensure flexibility and urgent response is always available.

DEDICATED UNIFORMS STAFF:

As part of the segregation, Allens uniforms department has dedicated staff to ensure intimate knowledge of customers, their range, their needs and their orders. Our dedicated uniforms team provide personal relationships for ease of communication with our clients either by phone or email. This approach coupled with Allens extremely low staff turnover, ensures our clients speak with staff members who know exactly what client's require, and this reliable raport can be enjoyed by our clients making communication easy.

DEDICATED UNIFORMS DATABASE PROGRAM AND PC'S:

Allens uses a dedicated database programme and filing system to record all employee style, size and quantity data for each client. This ensures accuracy of issuance, processing and invoicing as well as allows accurate reporting and ease of re-supply. This database allows a computer generated purchasing summary along with electronic picking slips ensuring accuracy and clarity of information which in turn speeds up processing & turnaround.



True Service ALLENS @ \$ = 6 @ &

DEDICATED UNIFORMS WAREHOUSE SETUP: Allens runs a dedicated warehouse section (400sqm) committed solely to the storage and processing of orders for our large number of uniform clients. This ensures we have the room and storage to cater for the many differing approaches our clients have to uniform provision. This dedicated area guarantees the efficient, accurate turnaround of all uniform orders whether they be a single issuance or a bulk issuance of 1000 people. It also ensures Allens caters for extremely large bulk orders, simultaneous bulk orders and multitude of daily orders as well as segregated stock holdings for uniforms clients.

DEDICATED UNIFORMS PROCEDURES: Given the complexities of supplying individually bundled issuances, quality control is paramount in the processing and provision of uniforms. With countless years of experience, Allens has established its CIMS-Clothing Issue Management System, to ensure the highest accuracy and quickest turnaround times within the safety supply industry. Allens is proud of its expertise in this field.



TAILORED PACKAGING - INDIVIDUAL & SEQUENCE:

To ensure the finished product is kept secure, clean and easy to handle, each employees' individual issuance is packaged in a weather proof satchel bag and is clearly labelled with an electronic employee picking slip for ease of distribution. A copy of the employees signed "original" order form is also enclosed for their reference.

P.O.D. MANIFEST

Given the vast differences in our clients' industries, shift changes, operational sites and warehousing facilities, Allens tailors its outer packaging of uniform parcels to meet the distribution sequence required by our clients. This often includes:

Strict alphabetical

Shift / Crew order

Site Location / Split Warehouse Delivery Points

 Home Address Mixture of the above Shipments are accompanied by delivery dockets, manifests for proof of delivery, or invoices dependent upon client requirement. Allens provides manifests for signing by employees upon collection of issuance to act as proof of delivery.

True Service

DISTRIBUTION OF EMPLOYEE ISSUANCES:

Once again this phase is tailored to meet our clients' specific requirements and often involves:

Delivery to store: all issuances are delivered to our client's store for distribution to each employee. These shipments are accompanied by a manifest that can be signed upon collection as a proof of delivery.







ON-SITE DISTRIBUTION

Bulk on-site issuance: this involves Allens Industrial attending site to perform distribution to of all issuances to employees.

Delivery to employee: utilising Australia Post, issuances can be posted directly to individual employee home addresses and are sent as registered mail for proof of delivery.

Delivery to agency: issuance parcels are forwarded to an appointed local agent and employees are subsequently advised by SMS notification that their issuance is ready for collection at their convenience.

INVOICING:

Given the vast difference in accounting packages, cost centres and uniform issuance method elected, invoicing is also tailored to suit each clients' requirements and often includes:

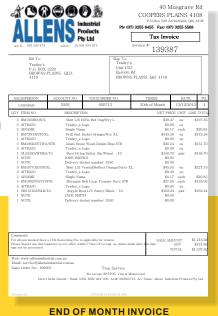
Bulk Invoice: A single bulk invoice is provided and is accompanied with a Microsoft Excel spread sheet that lists each individual employee, and exactly what they received.

Standing Order Number: For large clients with constant new starts and fair wear and tear issuances, standing order numbers either by month, by cost centre or per time period (such as 12 months) are often employed to cover orders. At all times Allens provides clear, visible information on its invoices to allow reconciliation of supply by our clients.

Order Number Per Voucher: Some clients provide a single order number per fitting voucher/order to facilitate their purchasing systems and Allens easily caters

for this requirement.



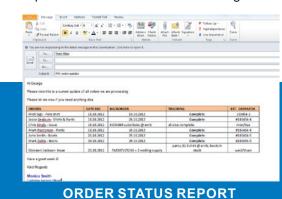


REPORTING BY ALLENS

For ease of tracking order status or work in progress, Allens provides its clients with Weekly Order Status Reports so that they can easily answer queries from expectant employees and track what stage pending orders are at.

Usage reports are also provided to our clients upon request for budgeting and cost tracking purposes.

Allens provides this service free of charge.





Specialist SINGLE SOURCE providers of Uniforms, Personal Protective Equipment, Apparel and Clothing Footwear Issues!

WE ALSO CATER FOR CUSTOM MADE GARMENTS AND SPECIALIST GARMENTS INCLUDING:

- Customised taping configurations and customised colours
- Customised polo shirts in clients corporate colours
- Alterations to hems and sleeves where required
- Mines rescue specialist clothing such as competition and flame retardant overalls
- Team corporate wear, corporate bags etc...
- Structural and wildfire fire fighting apparel
- Fire fighting boots, helmets etc
- Flame retardant and ARC safe rated workwear
- ARC rated wet weather apparel
- Underground mining boots and specialty footwear
- Hydration back packs, flasks and crib boxes

ALLENS ALSO CATERS FOR ALL PROMOTIONAL ITEMS FOR EXAMPLE:

- Caps, hats, beanies
- Stubbie coolers, bags etc
- Leathermans

ALLENS IS A FULL INDUSTRIAL SAFETY HOUSE WITH AN ENORMOUS RANGE OF:

- Safety workwear, apparel and footwear
- Safety eyewear, hearing protection, head & face protection, hand protection, respiratory protection
- Workplace safety products
 - O First Aid Kits
 - O Safety Signs and Visual Warning Products
 - O Spill Response Products
 - **O Hydration Products**
 - O Height Safety
 - O Hygiene Products
 - O Sun Screens

- O Cleaning Equipment and Cleaning Chemical
- O Industrial Vacuums
- O Wash room Paper & Supplies
 O Asbestos Removal Equipment and Consumables
- O Janitorial Equipment
- O Automated Sweepers & Scrubber / Dryers



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